SAFETY ASIA SUMMIT 2015

Creating a High Performance & Sustaining Health, Safety & Wellbeing Culture

9th (Mon) to 12th (Thu) March, 2015
Park Royal, Kuala Lumpur

For the first time two exclusive case studies from UK and Australia on wellbeing.

Featuring Expert Presentations by:

DR CHRIS DARLING MBBS, MSC (OCCUP MED), FAFOEM
Director, OHS Leadership, Australia
(Former Manager, Safety, Health & Risk for BlueScope Steel)

CHRIS JONES MA MSC FRSPH
Head of Health and Wellness Strategy
Network Rail, UK

THERESSA HINES
CEO, Employer Global Solutions, Australia
(Former global Director of EHS for Electrolux Group)
Winner of Telstra Business Women’s Awards 2011

SANTOKH SINGH
QHSE Head, Transfame Sdn Bhd, Malaysia
(Former Senior Manager QHSE, MMHE)

JOHN GREEN
HSEQ Director
Laing O’Rourke, Australia

MOHAMMAD FAHMI HUSSEIN
Regional Head of EHS - Middle East & India
ALSTOM Thermal Power/Gas Business, UAE

DR MANVENDER KAUR
Universiti Utara Malaysia
Malaysia

KEVIN JONES
Specialist Safety Adviser & Freelance Writer
Australia

DANIEL HUMMERDAL
Safety Innovation Leader
Thiess, Australia

2-Day Post Conference Workshop
11th (Wed) & 12th (Thu) March, 2015

ACHIEVING SAFETY EXCELLENCE
Mindful Safety Leadership & Behaviours For Sustainable Success
Moderated by Dr Chris Darling
9.10 - 10.15 OPENING KEYNOTE: LOOKING AHEAD IN OHS
WHAT MAKES HIGH PERFORMING, SUSTAINABLE ORGANISATIONS?
- The concept of “Safety” must be broadened, “Zero Harm” what it means
- What happens when accountability, trust and communication are combined
- What is being done well and what is not done well, where the spotlight should be
- Clearing the haze on how and why health issues are addressed
- Weighing Quality and Quantity when searching for and using KPIs
- Total workforce productivity and recordable injuries, where the focus should be

Dr Chris Darling, OHS Leadership, Australia

10.15 - 10.35 MORNING COFFEE BREAK

10.35 - 11.35 LET’S TALK ABOUT SUCCESS: ALIGNING SAFETY WITH PRODUCTIVITY
- Is safety the absence of failure, or the presence of success?
- Beyond the war on error - helping people to finish the design
- Keeping the discussion about work alive
- Engaging employees for high performance
- A new role for safety professionals

Daniel Hummerdal, Safety Innovation Leader, Thiess, Australia

11.35 - 12.45 SAFETY IN CRISIS – A COMPELLING CASE FOR CHANGE
In many ways, safety is in a crisis. The ideas that have taken us to where we are today also seem to be what is inhibiting further progress. The doctrine of separating people from danger by implementing increasing layers of constraint may have once yielded positive returns. But in today’s fast changing, globalised, competitive, and technology-driven world, such notions are increasingly ‘inadequate’, impotent and counterproductive.

This session will examine;
- Why we believe what we do about safety
- Current myths, misconceptions and assumptions that inhabit the safety world
- Ways of breaking out of the current paradigm

John Green, HSEQ Director, Laing O’Rourke, Australia

12.45 - 2.00 NETWORKING LUNCH / ZOHOR PRAYERS

2.00 - 3.05 "WAYS OF SEEING" - WHY THE HUMANITIES ARE IMPORTANT FOR EFFECTIVE SAFETY MANAGEMENT
Workplace safety is often described as a science. There is an attraction in the clarity of cause and effect, and in compliance with the laws of Nature and humanity. But innovation often comes from a new way of looking at established thought. This presentation will look at how a perspective from the Humanities could benefit the safety professional and the profession itself and include, amongst other topics:
- “Ways of Seeing” - the importance of John Berger’s work
- The importance of language in the reframing of Safety
- Writing about safety as a professional development tool
- Safety leadership and classical literature
- Embracing the importance of stories

Kevin Jones, Freelance Writer & OHS Adviser, Australia

3.05 - 4:10 BUILDING AND IMPLEMENTING A CORPORATE WELLBEING PROGRAM: SHARING AN AUSTRALIAN EXPERIENCE
- Is employee health and wellbeing just a ‘fad’ or does it reap financial, physical and mental health improvements for the organisation?
- Can it positively impact the business bottom line?
- Key indicators and metrics that highlight that health and wellbeing may be a current issue in your organisation
- How to internally promote and ‘sell’ the program, gain and maintain momentum
- ‘Join the Movement’ – implementing high calibre health and wellbeing programs and ‘real life’ case studies/results

Theressa Hines, Employer Global Solutions, Australia
(Former global Director of EHS for Electrolux Group)

4:10 - 4.30 AFTERNOON TEA BREAK

4.30 - 5:10 INTERACTIVE PANEL DISCUSSION

5:10 END OF DAY ONE
Workplace communication skills are crucial, lack of which may lead to fatal consequences in terms of loss of lives and engagements of business orientations. The importance of workplace communication can be linked to the occurrences of workplace accidents. Almost every workplace accident can be traced back to poor communication skills, be it in the form of spoken communication or the written communication used. Scott Geller (2005) points out, “...the status of safety in your organisation is largely determined by how safety is talked about, from the boardroom to the break room”. With relevance to safety issues, for the first time, a study on how professionals from a selected work community, communicate and execute important work-related instructions in the written form, and how these instructions can easily be misinterpreted, will be shared during this session.

Enhancing Safety Communication & Engagement in a Multinational Workforce “MMHE Model & Case Study”
- Background of the Study before efforts and strategies initiated by MMHE to reduce Occupational harm
- Revisiting experts’ views on Occupational Harm / Human factor / Organizational behavior / Safety Communication / Multinational Workforce
- Despite all controls in place why harm still occur – identifying the root cause of the ‘gaps’ by analyzing data and statistics
- Research Methodology on the level of understanding to written work instruction
- Research Findings – Level of compliances to written work instruction
- Research Recommendation – Pictorial work instruction Model, what was the outcome

Santokh Singh, QHSE Head, Transfame Sdn Bhd
ACHIEVING SAFETY EXCELLENCE
Mindful Safety Leadership & Behaviours For Sustainable Success
Moderated by Dr Chris Darling

WORKSHOP OUTCOMES:
1. Provide a clear picture of what constitutes Excellence
2. Define Mindfulness and clearly relate it to behaviours
3. Obtain a clear understanding of key HSE Leadership behaviours
4. Comprehend what makes up a high performing safety culture and the importance of planning the culture you want to achieve
5. Grasp the essential tools that Line Managers need to utilise to help them drive towards a safety excellence in order to deliver superior outcomes
6. Develop personal commitments that will drive leadership behaviours over the next 12 months

DAY 1
Opening Comments, Workshop expectations and Overview
Map out the desired outcomes for the next 2 days
Making clear the final outcome required to assist attendees in focusing on what they need to do throughout the session
Participants completing Workbook (to be provided)
Setting the Scene.
- What does Safety Excellence look like, how to you obtain and maintain Safety Excellence
  - Will involve use of the Keypads for feedback
  - Case Study 1 – Key components of Safety Culture in a Heavy Manufacturing Industry

MINDFULNESS IN A SAFETY EXCELLENCE ENVIRONMENT
- Accountability, Responsibility and Authority
  - how these 3 functions relate to their role as line managers and safety leaders
  - Case Study 2 – How does accountability actually work in a high Performing Business

SAFETY LEADERSHIP PRINCIPLES, BEHAVIOURS AND VALUES THAT LEADERS MUST DEFINE
- Key qualities of Safety Leadership, identifying the current shortfalls at workplace and what need to be done differently
- Case Study 3 – Am I a Safety Leader or do I coach others to be effective Safety Leaders?
  (Individual and group work session)

MINDFUL LEADERSHIP
- Components of Mindful Leadership: Mindful of Self, for Others and mindful of “What Can Go Wrong”
  Summary - Top 10 Safety Leadership Tips for Line Managers

SAFETY OBSERVATIONS
- Provide a brief overview of why and how to undertake a Safety Observation.
  - Look to know, learn to understand and fix to prevent
  Final Activity of the day, participants to analyse strengths and weaknesses on their current HSE execution strategies

DAY 2
EMPLOYEE ENGAGEMENT
- Safety Champions, Followers & Disbelievers
- Case Study – How to successfully engage employees in improvement projects

TOOL BOX TALKS
- Prestart meetings
  - What makes a quality toolbox talk?
  - How are people coached and mentored to deliver high quality toolbox talks

SETTING THE VISION; DEFINING WHAT SAFETY EXCELLENCE SHOULD LOOK LIKE
- This follow through session from Day One will set out to challenge attendees to clearly define the “Required OHS State” that their organisations should look like in 3 years

THE MIX BETWEEN; LEADERSHIP, SYSTEMS AND BEHAVIOURS
- Why & how all these 3 crucial factors must be balanced
  - OHS systems: how to keep it simple, effective and efficient
  - Outcomes and Processes: where the focus should be to ensure long term success

COACHING FOR SUCCESS, HOW TO:
- Set and maintain standards
- Set, track and achieve OHS targets
- Recognise and reward desired behaviours
- Coaching your employees for success

PLANNING AND VERIFYING FOR SUCCESS
- Necessity for planning for success
- Verification and governance activities that is necessary
- Distinction between: Auditing/inspections and Safety Observations

PULLING IT ALL TOGETHER
- Individual & Group Work - “What am I going to do differently from here on to assist my organisation develop Safety Excellence?”
- Attendees will be provided with a proforma to assist them to focus their attention on certain details
- Feedback and discussion on Individual work
- Each attendee to present (for 5 mins) on what they are going to do differently following this course
- Feedback from moderator
YOUR WORKSHOP LEADER - DR CHRIS DARLING MBBS, MSC (OCCUP MED), FAFOEM

Dr Darling is the founder and director of a leading safety consulting firm providing advice to organisations on establishing and embedding high performing safety cultures capable of obtaining superior outcomes. Chris has worked in a variety of industries including heavy manufacturing, oil and gas, mining and service industries and has provided assistance to companies across a broad geographical range including, Australia, USA, Vietnam, South Korea, China and Bangladesh.

Prior to establishing OHS Leadership Chris was employed by BlueScope as the Manager, Safety, Health & Risk where he assisted in establishing the safety leadership practices that led to BlueScope Steel being recognised as a world leader in safety in the Steel Industry. This is a large heavy manufacturing industry with sites in the Illawarra (NSW), Western Port (Victoria) and New Zealand, with a wide range of process, task and health based risks. The businesses employed over 6,500 employees and approximately 3,000 FTE contractors.

Since leaving BlueScope Steel Chris has worked with a variety of organisations and has continued his relationship with POSCO (South Korean steelmaking Company), where he is invited to visit on a regular basis to coach their leaders in achieving high quality safety outcomes.

Chris has also been a member of an Expert Panel established to assist the Commissioner investigating a serious train accident in Australia. As a qualified Medical specialist Chris is well placed to discuss the benefits that arise from the consideration of the key element in any safety program, involving the people and how to work with employees to maximise their engagement and involvement.

Some of our delegates’ testimonials on workshops moderated by Chris

“Rated perfect ‘10’ for both presentation and content.”
HSE Manager, Lafarge

“I felt this is a valuable course for everybody. I really enjoyed it.”
MTBE

“Good workshop and value for money.”
HSE, Petronas Penapisan

“Totally changed my perception on BBS.”
HSE, Philip Morris

“Workshop has been fun and engaging ...while enlightening.”
HSE, Malaysia LNG

“Very Good!”
Lynas, Malaysia

“Wonderful Event”
Petra Resources

“This program should be extended to all management team.
OSH Manager,
Petronas Penapisan Terengganu

“Rated perfect ‘10’ for both presentation and content.”
Malaysia LNG

“Eye Opener workshop and has aggressive impact.”
HSE, Murphy Sarawak Oil

“Well Done!”
HSE Manager, Weir Minerals

“Good! Well Done!”
EHS Engineer,
Malaysian Automotive Lighting SB

“Totally changed my perception on BBS.”
HSE, Philip Morris

WHO WILL/SHOULD ATTEND
Heads, Directors, Managers, Executives and Advisor for:
- Health, Safety & Environment (HSE)
- Occupational Health & Industrial Hygiene (OHIH)
- Health & Wellbeing
- Safety Committee
- Risk Managers/Engineers/Operations/Line & Shift
- Human Resource, General Manager and CEOs

DELEGATE PARTICIPATION AND ELECTRONIC KEY PADS USED AT THE WORKSHOP
Dr Darling believes highly interactive workshops deliver great value for the delegates. He has a unique way to get his delegates to participate - Electronic Key Pads. This device is given to delegates at the beginning of the workshop. To check on the level of participants understanding, Dr Darling asks questions related to the areas he has covered at end of each session. The delegates answer the questions anonymously using the key pad. Instantaneously the system summarizes the answers providing accurately the consensus of the group. Delegates are able to compare their answers and seek clarification when their answers deviate from the group. The delegates can expect several group exercises and continuous flow of questions in this two days intensive coaching. During the session you are highly encouraged to share the issues and challenges encountered at your work place. Dr Darling will conclude the session by providing his insights on solving the situation.